



The Avenue Retirement Hotel offers numerous services designed to make retiring as stress-free as possible.

SERVICES INCLUDED IN THE MONTHLY LEVY

- Meals: Three meals will be served daily: • Continental Breakfast • Lunch • Supper. Tea will be served at 10:00 and 15:00.
- Health Care Services: Enjoy the benefits of: • A clinic once a week • 24 Hour emergency response system • Carer on duty 24 hours a day, 7 days a week
- Daily cleaning service per day, this includes daily bed-making. Larger units will pay an increased fee. Any additional cleaning can be offered at a supplementary cost.
- Laundry Services: • 5kg of personal laundry once per week. • 5kg of linen once a week
- A daily wellbeing call will be made to each resident
- General • 24 Hour security provided with CCTV • Public liability insurance • Water and electricity • Telephone and intercom system • Maintenance of garden and public areas
- Telephone and Internet Services: The telephone and intercom system is for the convenience and safety for each resident. • Private calls can be made from the telephone system. • Private calls will be billed to each resident • Free wifi is available in the lounge/bar areas (T&C apply) • Resident computer in the lounge
- Animals/Pets • No pets are allowed
- Mail Incoming mail is distributed in the residents' personal letterbox for which each resident is responsible
- Daily newspaper – 2 newspapers are delivered each week day for the enjoyment of all residents
- Television One DSTV / TV Points is installed per unit. Residents must provide their own decoder and will be responsible



ADDITIONAL SERVICES AVAILABLE ON REQUEST

Everyone is different, everyone has different needs. The Avenue Retirement Hotel is designed around giving you the extra flexible choices so that you can find the perfect combination to maintain an independent and well-balanced lifestyle.

The following services are available at an additional cost to the resident:

- Additional Health Care Services: Beside the Health Care Services offered, the following additional care can be offered at an added cost • Bathing • Dressing (clothing) • Medication Management • Wound Care • Facilitation of the sourcing of private carers
- Shopping trips offered at a nominal fee
- A hairdresser is available on site each Monday, Wednesday and Friday. All reservations are made directly with the hairdresser
- Additional laundry services (per kg)
- Guest meals in the dining area
- Room service of meals
- Call out fee of medical practitioner (subject to availability of doctor on call)