



Here for them when you can't be.

call  care

Help at the touch of a button 24 hours a day!



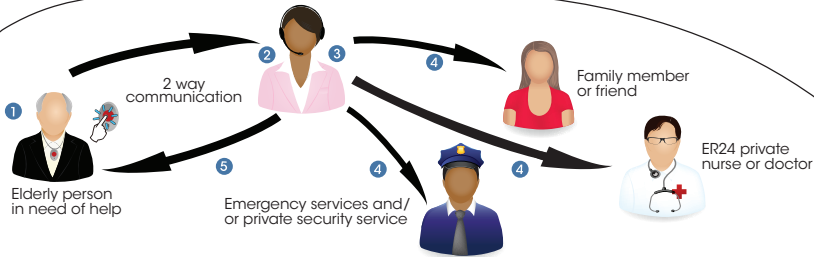
Call4Care HomeCare brings peace-of-mind and help when needed to elderly people living independently. With a simple press of a button, a two-way communication is activated with the Call4Care Response Centre Operator, who will help no matter what the need or emergency.

How does it work?

- 1 Pressing the red button on the CarePhone (or its remote Panic Button) alerts our Response Centre Operator and initiates the two-way speakerphone function, allowing the client to speak to our operator – even if he or she can't get to the CarePhone itself.
- 2 If the client is unable to speak, our operator will still be able to take appropriate action as the client's personal details and home address is instantly displayed on our system the moment an alert is received.
- 3 Our Response Centre will immediately notify the listed family member or friend, and advise them of the situation and response details; our operator will remain in contact with the client until assistance arrives.

Who is it for?

- Any elderly person living independently in their own home or within a retirement village.
- Any other vulnerable adult whose circumstances (eg. disabilities or chronic illness conditions) require them to be able to get help easily and quickly.



What does Call4Care Homecare include?

- Call4Care CarePhone equipped with a portable panic button and power-speakerphone function, enabling communication with the Call4Care Operator (usually from anywhere within the ent's home).
- Call4Care Panic Button Pendant, conveniently worn around the neck or wrist and within easy reach - meaning help is always at hand!
- Call4Care is there for you night and day with monitoring & assistance no matter what the emergency.
- Call4Care is partnered with ER24, providing around the clock ER24 Medical Emergency Service.

What is needed?

- A standard telephone line.
- A standard electricity socket.
- Three nominated responders (relatives, neighbours or friends) who may be contacted to assist and who have keys to access the client's home if needed.

How much does it cost?

- R890 (incl. VAT) upfront activation payment.
- R198 (incl. VAT) per month for a 24-month contract.
- ER24 medical Emergency Service included.*

*Where ER24 Emergency Medical Evacuation is otherwise not included in a client's medical aid benefits, Call4Care will provide ER24 Medical Evacuation at no extra cost.



Call4Care is a Communicare Company.



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Who is Call4Care?

- Call4Care is majority-owned by Communicare, a social housing provider in the Western Cape with over R1 Billion worth of assets.
- Call4Care focuses purely on looking after elderly and other vulnerable people with our 24/7 Response Centre.
- Call4Care imports the Telecare equipment it uses from the top European suppliers.

Testimonials

Mrs. H. Gauteng : "...You were so sweet, and I was very, very, happy. Don't know what I would have done without you. When you told me that my daughter was on her way...it was so, so wonderful! Can't tell you enough what it meant to me. You are really doing something wonderful, I'm recommending it to everyone I know..."

Comments from daughter of client in Muizenberg: "...Your service was fantastic... very, very quick I tell you, they kept in touch with me all the time, and kept me calm. You really have a wonderful service..."

Mr. E, Cape Town: "...I am very, very happy and pleased with your service. The paramedics came quickly and gave me oxygen, then the ambulance took me to hospital and I was discharged this morning..."



Daughter of client in Diep River: "I live in JHB and was visiting my father at the time of his fall. I contacted Call4Care and they sent someone immediately...I was very impressed with the service...very impressed"

Niece of client in Cape Town: "Fantastic service... Response was phenomenal as Call 4 Care could monitor my uncle's condition - whether he was conscious or not while at the same time on the phone with us and keeping us informed... It works so well... really feel comforted... If it wasn't for Call4Care I think my uncle could have died."



Contact us for more information

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